
EMMA BARNES

MANAGEMENT, ETHICS AND INCLUSION IN TESTING.



BOLDLY GO.

FLUX FEDERATION

WHAT'S GOING ON! WHO AM I?



BOLDLY GO.

FLUX FEDERATION

YOU WON'T ALWAYS GET IT RIGHT

APOLOGISING AND THE ART OF UNCOMFORTABILITY



HOW TO MAKE MISTAKES WITH GRACE AND APOLOGISE PROPERLY!



- Consider the person who is giving you the feedback, what did it cost them? Where are they coming from? Is what they are saying useful?
 - Just say: I'm sorry and thank you for the feedback.
 - Make a plan to change your actions and talk about it with the person involved.
 - Change your actions.
-
- ALSO! Learn how to accept praise.

START WITH YOURSELF



An important rule of airline disaster is put on your own oxygen mask before helping others.

Do you know yourself? Your strengths, weaknesses, biases? Do you have people who will talk honestly with you? Do you have people who will help take care of you? Do you take care of yourself?

EVERY CHOICE YOU MAKE CAN HAVE AN IMPACT!



- Pay Equity! Equal pay for work of equal value
- <https://implicit.harvard.edu/implicit/takeatest.html>
- Salary choices over time can lead to inequality if you're not paying attention. Do some analysis! Investigate pay equity tools. Advocate for change!
- <http://women.govt.nz/work-skills/income/gender-pay-gap/>

But you're not a manager!



WHAT CAN YOU DO?

FLUX FEDERATION

WHAT ARE OTHER THINGS ANYONE COULD DO?



BOLDLY GO.

WE'LL GET THERE TOGETHER!



BOLDLY GO.